



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: Issue Boil Water Notice

Public Water System (PWS) name: CITY OF CRANEPWS ID: 0520001 Date of Incident/Violation: November 2, 2025Area Affected: ☒ Entire PWS ☐ Other Area: _____Reason(s) issued: (indicate "☒" all applicable circumstances; 30 TAC 290.46 (q))

- ☐ Low distribution pressures (<20psi)
- ☒ Water outage
- ☐ *E. coli* or fecal positive microbiological sample(s)
- ☐ Failure to maintain adequate chlorine residuals
- ☐ Elevated finished water turbidities (Surface Water Treatment Rule)
- ☐ Line Break
- ☐ Other: _____

30 TAC 290.46(q)(1) requires that your PWS make an adequate, good-faith effort to reach all consumers served by the system by appropriate methods (check all below that apply):

COMMUNITY WATER SYSTEM (perform one or more of the following):

- ☒ Furnish a copy of the Notice to radio and television stations serving the PWS service area
- ☒ Publish Notice in a local newspaper serving the PWS service area
- ☒ Direct delivery of Notice to customers
- ☒ Continuously post Notice in conspicuous places within affected PWS service area
- ☒ Electronic delivery or alert systems (e.g., reverse 911)

NONCOMMUNITY WATER SYSTEM (perform one or more of the following):

- ☐ Direct delivery of Notice to customers
- ☐ Continuously post Notice in conspicuous places within affected PWS service area
- ☐ Electronic delivery or alert systems (e.g., reverse 911)

In accordance with 30 TAC §290.122(g), all public water systems that are required to issue public notice to persons in accordance with 30 TAC §290.122, and that sell or otherwise provide drinking water to other public water systems (i.e., consecutive systems), shall provide public notice to the owner or operator of the consecutive systems.

☐ This PWS provides water to consecutive systems and those systems have been provided public notice.

Notice to Consecutive Systems was delivered on: _____ (date)
by the following means: _____

Note: Please include a listing of consecutive systems notified in Comments or attach.

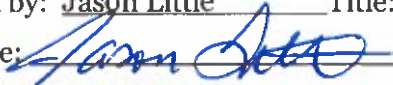
Comments: _____

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

NOTE: 30 TAC 290.46(q)(6)(F) requires the PWS to provide documentation to the Executive Director within 10 days.

Date of Delivery to Customers: November 3, 2025 Phone: 432-558-3563

Certified by: Jason Little Title: City Administrator

Signature: 

Date: 11-3-2025

E-mail (PWSBWN@tceq.texas.gov) or mail a copy of this completed form, **AND** copies of the Boil Water Notice given to your customers to: TCEQ – Water Supply Division MC – 155, Attn: Public Notice. P. O. Box 13087 Austin, TX 78711-3087

Boil Water Notice for Community Public Water Systems
November 2, 2025

Due to a water line break, the Texas Commission on Environmental Quality has required the **City of Crane** public water system PWS 0520001 to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

If you have questions concerning this matter, you may contact City Administrator Jason Little at 115 W. 8th Street, or by phone (432) 558-3563.

Aviso de Hervir Agua para Sistemas Públicos Comunitarios de Agua
Noviembre 2, 2025

Debido a **rotura de línea de agua**, la Comisión de Calidad Ambiental de Texas ha requerido que el sistema público de agua **Ciudad de Crane** notifique a todos los clientes que hiervan el agua antes del consumo (p. ej., lavarse la cara y las manos, cepillarse los dientes, beber, etc.). Los niños, las personas mayores y las personas con un sistema inmunológico debilitado son particularmente vulnerables a bacterias dañinas y todos los clientes deberían seguir estas instrucciones.

Para asegurar la destrucción de todas las bacterias y otros microbios dañinos, el agua para beber, cocinar y hacer hielo debe ser hervida (y enfriada) antes de su uso como agua potable o para otros fines de consumo humano. El agua debe llevarse a una ebullición vigorosa y luego hervirse por dos minutos.

En lugar de hervir, las personas pueden comprar agua embotellada u obtener agua de alguna otra fuente adecuada para beber u otros fines de consumo humano.

Cuando ya no sea necesario hervir el agua, los funcionarios del sistema público de agua notificarán a los clientes que el agua es segura para beber u otros fines de consumo humano.

Una vez que el aviso de hervir el agua ya no esté en vigencia, el sistema público de agua emitirá un aviso a sus clientes rescindiendo el aviso de hervir el agua en una manera parecida al presente aviso.

Si usted tiene preguntas sobre este asunto, puede contactar a **Ciudad Administrador Jason Little** en 115 W. 8th calle, o por teléfono (432)558-3563.